

DESIGN FOCUS

We would like to explore different ways to improve communication, learning and organization processes between regular and new members as well as extend it into the digital space.



THEMATIC ANALYSIS

Communication and Learning Process Between Regular and New Members

No platform for discussion

members don't know what they want / can to do roles are not clearly defined no platform to accumulate updates on the projects

no way to check & share project details

Difficult to organize club's members

no manuals and guide books for new members only few active members difficult to encourage members to participate

no way to collect feedback

Not enough exposure for the club

freshmen don't come

limited storage and financial resources

not enough on-going projects

organizational mess in tools

DATA COLLECTION METHODS

WHAT

Group interview with leaders
Quick interviews with active members
Quick interviews with new members
Observation
Participant observation

WHO

Kush, Kirill, Mark (40 minutes) Mustafa, Alfonso, Dave, Refayet (20 minutes) New members (3 interviews, 5 minutes each) Kush and Kirill (1.5 hour session) All members (2 hour session)



HOW

Note taking, audio recording, photography, sketching